Getting Started With RYTELO

The steps below are offered as a guide to help patients gain access to RYTELO. Click on the orange text to access the resources below.

1 After RYTELO is prescribed

If your patient chooses to enroll in REACH4RYTELO, complete the REACH4RYTELO Patient Enrollment Form. Fax the completed form to 1-888-224-2518

- Make sure all information is filled out and the form is signed by you and your patient.
- Once the form is received, a case manager will reach out to confirm any missing information. The case manager will conduct a BI and let you know the outcome.
- The Case Manager will determine eligibility for patient financial support programs based on the information on the Patient Enrollment Form and the results of the BI.

If your patient does not want to enroll in REACH4RYTELO, refer to the Benefits Investigation Guide for education related to conducting a BI



Patient Enrollment Form



Benefits Investigation Guide

2 Before the infusion

Submit the PA

- If a BI determines that there is a restriction for which your patient does not meet the criteria and you believe RYTELO is medically necessary, you should proactively include documentation to request a medical exception with the submission of the PA request.
- Refer to the <u>Navigating Payer Restrictions</u>
 <u>Guide</u> and <u>Letter of Medical Necessity</u>

 <u>Template</u> for information about best practices.
- Submit for PA and monitor progress. If you receive a denial, submit a medical exception and/or appeal.
- Make the patient aware of their out-of-pocket cost.

Schedule infusion appointment

• Ensure the site of care aligns to the appropriate location determined through the BI.

Order RYTELO through a specialty distributor or specialty pharmacy. Refer to the <u>Product Ordering Guide</u> for information about how to order RYTELO



Navigating Payer Restrictions Guide



Product Ordering Guide

$\mathbf 3$ After the infusion

Submit reimbursement claim and track progress

- Ensure claim forms are filled out properly, referring to the <u>Billing and Coding Guide</u> as needed.
- For patient-specific reimbursement questions, please contact REACH4RYTELO at 1-844-4RYTELO.

If medically appropriate, schedule the patient's next infusion appointment

- Ensure the patient's benefits have not changed before scheduling the next infusion.
- A new prescription will be needed for each infusion.



Billing and Coding Guide



For information regarding patient access, call REACH4RYTELO at **1-844-4RYTELO (1-844-479-8356)**, Monday through Friday, from 8:00 AM to 8:00 PM ET.^a

^aAll programs provided through REACH4RYTELO are subject to eligibility requirements. Geron reserves the right to modify or discontinue REACH4RYTELO at any time without notice.

BI=benefits investigation; PA=prior authorization.

This resource is provided for informational purposes only. It is always the provider's responsibility to determine details specific to individual patients and to submit true and correct claims for the products and services rendered. Providers should contact third-party payers for specific information on their coding, coverage, payment policies, and fee schedules. Geron and its agents make no guarantee regarding reimbursement for any service or item. **This resource is not intended as reimbursement advice, legal advice, medical advice, or a substitute for a provider's independent professional judgment.**



